

WIC Farmers Market Nutrition Program (WIC FMNP)



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FARMERS MARKET NUTRITION PROGRAM (FMNP)

The WIC Farmers Market Nutrition Program (FMNP) provides participants in the WIC Program with preprinted food instruments (FIs) to purchase fresh fruits and vegetables and fresh cut cooking herbs at local farmers markets. WIC participants receive the nutritional benefits of fresh fruits and vegetables in addition to the regular WIC food package. The local farmers are reimbursed for the face value of the food instruments which enhances their earnings and supports their participation in the farmers markets.

WIC FMNP preprinted FIs are allocated to Local Agencies approved by the Department for Public Health. A one time issuance of WIC FMNP FIs is provided to WIC Program validly certified women and children and infants that will turn one year of age by September 30. See the WIC Section in the Public Health Practice Reference for certification procedures for the WIC Program. The face value of the WIC FMNP FIs could differ from year to year depending on the amount of funding for the Program.

WIC FMNP preprinted FIs are normally issued in the spring and summer months until the agency/site does not have any more WIC FMNP FIs. WIC FMNP FIs are valid at authorized farmers markets until the last day to use on the WIC FMNP FI. If the purchase is less than the face value of the WIC FMNP FI, the farmer makes up the difference in produce. If the purchase is more than the amount of the participant's food instruments, the participant may pay the difference or elect to reduce the amount of produce selected. No change can be returned to the WIC FMNP participants.

GENERAL POLICIES

- 1. The allocation for WIC FMNP is determined by the Department for Public Health and will be entered into the portal by Nutrition Services personnel. Allocations are based on previous year's redemption rates.
- 2. WIC FMNP FIs shall only be issued to persons determined eligible and certified for the WIC Program.
- 3. Participants/caretakers or their proxy shall personally pick up WIC FMNP Fls.
- 4. Issuance must be clearly documented in each participant's medical record at the time of issuance.
- 5. Each valid participant can only receive one set of the WIC FMNP FIs each year. FMNP FIs are issued only to individuals and not to households.
- Participant/caretakers must be provided instructions on the proper use of WIC FMNP FIs:
 - WIC FMNP FIs can only be redeemed at authorized farmers/Farmers
 Markets. A listing of all approved Farmers Markets should be provided.
 - Change cannot be received for WIC FMNP Fls.
 - WIC FMNP FIs can only be redeemed until the last day to use on the WIC FMNP FI.
 - WIC FMNP FIs are not replaced if lost or stolen.
- 7. Security and accountability for all WIC FMNP FIs shall be ensured. Each WIC FMNP preprinted FI must be inventoried and logged as issued or voided. Each issued FMNP FI is assigned to a specific participant (not household) and must be the serial number of the WIC FMNP FI given to the participant.
- 8. Every effort will be made to integrate WIC FMNP FIs issuance and nutrition education with WIC Program benefit issuance and nutrition education.

RECEIVING AND POSTING FMNP FOOD INSTRUMENTS

FMNP food instruments (FIs) received in the clinic from the State WIC Office must be received in Portal prior to issuance. As FMNP FIs are issued, the issuance must be posted in Portal.

TO RECEIVE FMNP FIs:

1. On Portal, click FI Range Search.



2. On Food Instrument Ranges, select the clinic from the drop-down if not auto-filled, select Bank Number 1246720 from the dropdown for the FMNP FIs, and click Search.



3. Search Results return at bottom of page. Panel displays Bank Number, Beginning FI #, Ending FI #, and Date issued (by State WIC Office). Date Rec/Rej (Received/

Rejected) is blank, and Total Available, Number Used, Number Voided, and Number Unused have 0; these columns are completed after receipt and posting of FIs. Verify FI numbers on this page match actual food instruments received by the clinic.



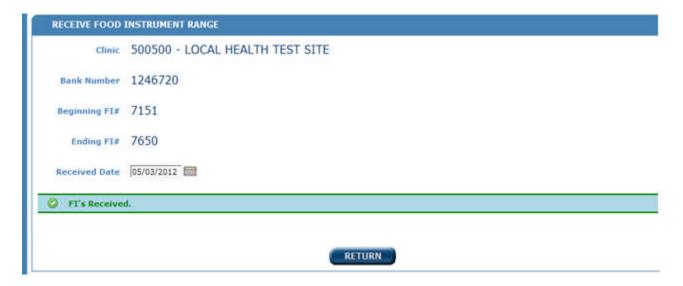
4. Check the box next to the FIs and click the Receive button.



5. Receive Food Instrument Range page returns. Clinic, Bank Number, Beginning FI #, Ending FI # and Received Date is displayed. Received Date defaults to current date. Change date if needed (enter date or select date using calendar icon next to date field). If food instrument numbers listed match FIs received, click Save.



6. Message "FI's Received" returns.



- 7. Click Return button at bottom of page to return to Food Instrument Ranges or click Portal.
- 8. FMNP FIs are received and ready to be issued and posted.

ISSUING FMNP FIS

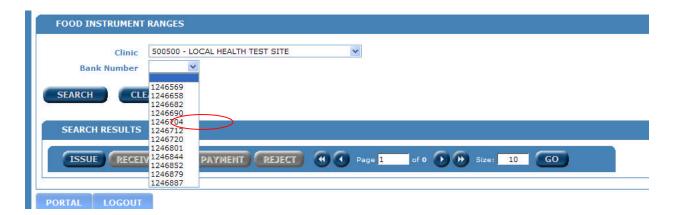
- 1. WIC FMNP FIs shall only be issued for women and children that are determined eligible and certified for the WIC Program. Infants that will be one (1) year of age by September 30 and are eligible and certified for the WIC Program may be issued WIC FMNP FIs.
- 2. Proxies are allowed to pick-up WIC FMNP FIs with authorization from the participant or parent/caretaker. The authorization for proxies for WIC food instrument pick-up shall be used for WIC FMNP FI issuance. See FOOD DELIVERY/DATA SECTION, "ISSUANCE TO PROXIES".
- 3. Documentation must be reviewed to determine if issuance is appropriate and not being duplicated.
- 4. Issue and post the full set of the WIC FMNP FIs. See the next page for instructions for posting. If the system is not accessible, posting must be done when the system comes back up.
- 5. Verify that the serial number on the WIC FMNP FI provided to the participant is the same as number issued.
- 6. Each participant/parent/caretaker/proxy shall sign for receipt on the WIC FMNP FI stub with the printed information.
- 7. The issuer must initial the WIC FMNP FI stub.
- 8. The WIC FMNP FI stub shall be placed on the WIC Issuance sheet (WIC-52). See FOOD DELIVERY/DATA SECTION "FORMS AND FOOD INSTRUMENTS"
- 9. Issuance must be documented in the participant's medical record at the time of issuance and must include the serial number of the WIC FI range issued and the date issued. The system generates a label for placement in the participant's medical record. If the label is not correct, or not generated, the issuance must be hand posted. The entry must have at a minimum, the serial numbers of the WIC FMNP AFIs, the date of issuance and the issuer's initials.

POSTING ISSUED FMNP FIS

1. On Portal, click FI Range Search.



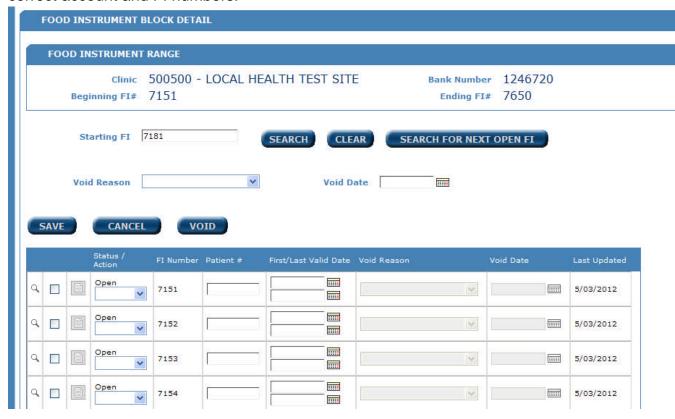
2. On Food Instrument Ranges, select the clinic from the drop-down if not auto-filled, select Bank Number 1246720 from the dropdown for the FMNP FIs, and click Search.



 Search results return at bottom of page. (Note that Date Rec/Rej, Total Available and Number Unused are completed after FIs are received). Click the edit icon (paper and pencil).



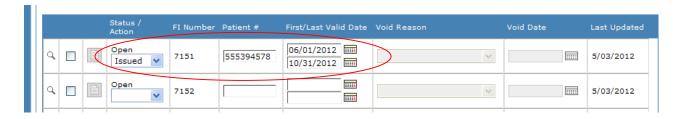
4. Food Instrument Block Detail page returns. This page lists each individual FI number for that block of FIs. The Food Instrument Range panel displays Clinic, Bank Number, Beginning FI # and Ending FI # to verify that posting is done to the correct account and FI numbers.



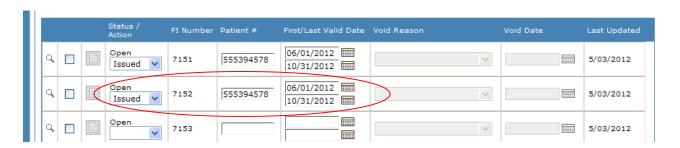
5. Find the FI number for the issued FI. In Status/Action column, click the drop-down and select Issued.



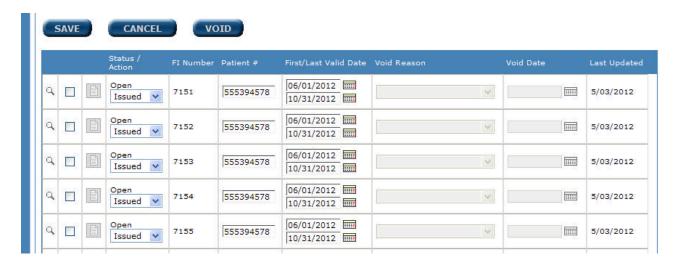
6. Enter the Patient # (ID number) for the patient who received the FI and enter the First/Last Valid Date for the FMNP FI (dates may be entered or selected using the calendar icon next to the date fields). FMNP dates are 6/01/2012 to 10/31/2012.



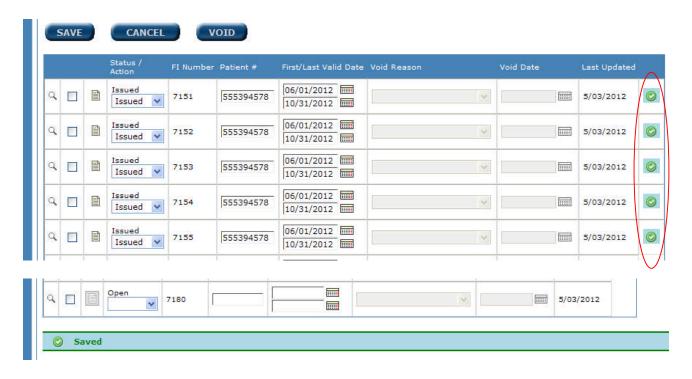
7. For the next FI issued, in Status/Action column, click the drop-down and select Issued. The page will refresh and auto-fill the Patient # and First/Last Valid Date with the data from the previous FI.



8. Select Issued in the drop-down for the remaining FIs issued to the patient (not household). Make sure the ID is correct for the FI number. Click Save (there is a Save button above the FI list and at the bottom of the page).



9. The page refreshes and a green check appears next to each FI indicating the data was saved. A saved message also appears at the bottom of the page.



10. Click Cancel or Portal to navigate from the page.

Note: If more than \$20 (5 FIs) is posted to a participant, a warning message returns.



VOIDING WIC FMNP FIS

In order to ensure accurate participation and to achieve proper reconciliation, invalid food instruments must be stamped void and returned to the State Office. See <u>FOOD</u> DELIVERY/DATA SECTION, "VOIDING FOOD INSTRUMENTS."

- 1. WIC FMNP FIs must be voided at the time they are determined to be invalid.
- 2. Voided WIC FMNP FIs must be submitted weekly to the State Office.
- Submit the voided WIC FMNP FIs to the State WIC Office. Procedures are found in the Food/Delivery/Data section "LOCAL AGENCY BATCH CONTROL FORM".

LOST, STOLEN, DAMAGED OR DESTROYED WIC FMNP FIS

If WIC FMNP FIs are lost, stolen, damaged or destroyed after issuance to a participant and prior to redemption:

- 1. WIC FMNP FIs cannot be replaced for any reason.
- 2. Document the report of the food instruments in the participant's medical record on the issuance label.
- 3. Document the voiding of the specific WIC FMNP FI in the system.

VOIDING ISSUED FMNP FIS IN THE SYSTEM

1. On Portal, click FI Range Search



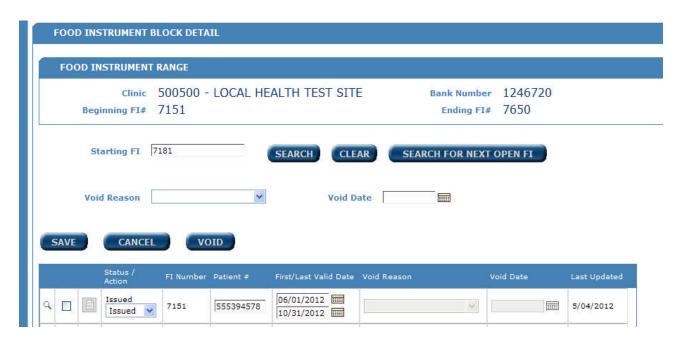
2. On Food Instrument Ranges, select the clinic from the drop-down if not auto-filled, select Bank Number 1246720 from the dropdown for the FMNP FIs, and click Search.



3. Search results return at bottom of page. Click the edit icon (paper and pencil).



4. Food Instrument Block Detail page returns.



5. Find the FI number to void. In Status/Action column, click the drop-down and select Void.



6. Void Reason and Void Date fields open.



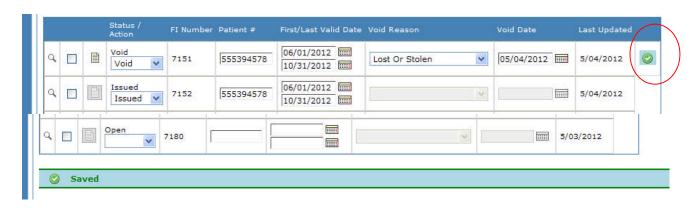
7. Select the void reason from the drop-down.



8. Enter the Void Date and click Save.



9. The page refreshes and a green check appears next to the FI indicating the data was saved. A saved message also appears at the bottom of the page.



TIPS

• To find a specific food instrument number without scrolling through the list or to navigate to the next page, on Food Instrument Block Detail, enter the FI number in the Starting FI field and click Search or click Search for Next Open FI button.



 Make sure the patient ID number is the correct ID for the food instrument before clicking Save.